

WHAT'S NEXT @ THE MOFFAT LIBRARY

COMMUNITY SURVEY

As we embark on the restoration of the historic Moffat Library building, we need your input on priorities for the future needs of Moffat Library. Your responses will help us greatly in moving forward with the planning process, as well as upgrading services at our current temporary location.

DEMOGRAPHICS

1. **What is your age?** *(Please check one)*

- Age 11 & Under Teen (Age 12-17) Age 18-29
 Age 30-49 Age 50-64 Age 65 & Over
 If you are filling out this survey on behalf of your entire household, please list total # of family members & ages: _____

2. **What is your zip code?** _____

3. **Do you currently possess a Moffat Library card?** ___ YES ___ NO

4. **If you are answering this survey on behalf of a business or organization, what is the primary business or service you provide?** _____

LIBRARY VISITS / USE

5. **How often do you visit the Moffat Library?** *(Please check one)*

- Daily Weekly Monthly
 Rarely (1-2 time a year) Never

5a. **If you answered that you “Rarely” or “Never” visit the Moffat Library, why not?**

(Please check all that apply)

- Inconvenient Location
 Inconvenient Hours
 Limited selection of materials in library
 I get everything I need elsewhere
 Other (Please explain): _____

6. **If you use the library’s services on a regular basis, what services do you utilize at the physical library building?** *(Please check all that apply)*

- | | |
|--|--|
| <input type="checkbox"/> Borrow Books | <input type="checkbox"/> Borrow Magazines |
| <input type="checkbox"/> Borrow DVDs | <input type="checkbox"/> Borrow Music CDs |
| <input type="checkbox"/> Use online databases | <input type="checkbox"/> Use library catalog to search for library materials |
| <input type="checkbox"/> Place hold requests | <input type="checkbox"/> Find reference materials for school projects |
| <input type="checkbox"/> Check my account information | <input type="checkbox"/> Register for library events |
| <input type="checkbox"/> Read newspaper | <input type="checkbox"/> Do research/Use special collections |
| <input type="checkbox"/> Study/Do Homework | <input type="checkbox"/> Use Wi-Fi in library |
| <input type="checkbox"/> Attend programs | <input type="checkbox"/> Get assistance with online resources (including e-books) |
| <input type="checkbox"/> Spend time with my children | <input type="checkbox"/> Get assistance from library staff for research or information |
| <input type="checkbox"/> Visit with friends | <input type="checkbox"/> Use library computers to access internet &/or email |
| <input type="checkbox"/> Use library computers to use <i>Microsoft Office</i> software (Word, Excel, PowerPoint, or Publisher) | |
| <input type="checkbox"/> Meet with a small group of up to 4 people (ex: tutoring; work group; business meeting) | |
| <input type="checkbox"/> Make photocopies / use fax machine / use Notary service | |
| <input type="checkbox"/> Other (Please explain): _____ | |

7. **If library hours could be added, which of these would be your top priority?** (Choose one only)
(Current Hours: Mon-Thurs: 10 am – 7 pm / Fri: 10 am – 6 pm / Sat: 10 am – 5 pm / Sun: 12 – 5 pm)

- | | |
|---|---|
| <input type="checkbox"/> Current hours satisfy my needs | <input type="checkbox"/> Add weekend evening hours |
| <input type="checkbox"/> Add weekday morning hours | <input type="checkbox"/> Add Saturday morning hours |
| <input type="checkbox"/> Add weekday evening hours | <input type="checkbox"/> Add Sunday morning hours |
| <input type="checkbox"/> Add Friday morning hours | <input type="checkbox"/> Add Friday evening hours |
| <input type="checkbox"/> Other (Please describe): _____ | |

LIBRARY WEBSITE VISITS (www.moffatlibrary.org)

8. **How often do you visit the Moffat Library's website?** (Check one)
 Daily Weekly Monthly Rarely Never

8a. **If you answered that you "Rarely" or "Never" visit Moffat Library's website, why not?**
(Please check all that apply)

- I don't have a computer
- I don't have a library card
- Online resources / catalog are not user-friendly
- Limited selection of e-materials available
- I get everything I need elsewhere
- Other (Please explain): _____

9. **How often do you visit Moffat Library's Facebook page?** (Please check one)
 Daily Weekly Monthly Rarely Never

9a. **If you answered that you "Never" visit Moffat Library's Facebook page, why not?**
(Please check all that apply)

- Don't own a computer
- Don't use Facebook
- Use another social networking site (Please list): _____
- Did not know Library had a Facebook page
- Other (Please explain): _____

10. **What services (if any) do you utilize via the Moffat Library website?** (Please check all that apply)

- Download e-books from Library website
- Download e-music (Freegal) from Library website
- Use online databases on Library website
- Use library catalog to search for library materials
- To place hold requests in library catalog
- To check my account information
- To find basic library info (hours, address, etc)
- To find information on library events
- To find information on local organizations/government
- Other (Please describe): _____

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PROGRAMS & SERVICES

11. **How do you find out about the Library programs & services?** *(Please check all that apply)*

- Library Newsletter
- Library Website
- Facebook Page
- In-House Flyers/Literature
- Word of Mouth
- Moffat Sign at corner of 94 & 208
- Newspaper
- Other *(Please note)*: _____

12. **Have you attended any Moffat Library programs in the past year?** ___YES ___NO

12a. **If you answered YES, what kinds of programs did you attend?**

- Children's Programs
- Teen Programs
- Adult Craft Programs
- Adult Learning Programs
- Other *(Please specify)*: _____

13. **Do you have suggestions on programs or types of programs that you would be interested in at the Moffat Library?** *(Please include age level)*

14. **What kind of additional services could the Library provide which would be useful to you?** *(Please check all that apply)*

- More information about local community organizations and services
- More emergency information for residents
- More school curriculum-related resources for school-age children & teens
- More local history & genealogy materials
- More online resources *(Please specify)*: _____
- Other *(Please specify)*: _____

15. **Do you have any additional comments you'd like to share about library programs or services for the community?** *(Please specify)*

BUILDING PRIORITIES FOR RENOVATED HISTORIC BUILDING @ 6 W MAIN ST

16. Please note your top 10 priorities for what type of new spaces should be available at the renovated building. (with "1" being the MOST important & "10" being the LEAST important)

- Drive-Thru Pick-Up / Drop-Off
- Quiet Study Areas
- Small Meeting Rooms for community use (for 2-4 people)
- Large Meeting Rooms for library & community use (for 25-50 people)
- Auditorium for library & community use (for 51-100 people)
- Children's Activity Center
- Separate Children's Program Room (for up to 20 children)
- Separate Teen Room
- Outdoor sitting & recreation areas
- More & Convenient Parking Available
- Local History / Genealogy Center
- Computer Lab
- More seating / tables in Main Library Areas
- Other (Please describe): _____

17. Overall, where would you most like the Library to focus its financial resources in the future? (Please choose up to 5 (five) items)

- Books that can be borrowed from Library
- Magazines that can be borrowed from Library
- Music CDs that can be borrowed from Library
- DVDs that can be borrowed from Library
- E-Resources that can be accessed 24/7 via the Library's website (ex: e-books, e-music, databases, etc)
- Staff available to assist library users (in person or online)
- An enhanced website that can act as the community "go-to" guide for our area
- Clean & welcoming library building
- Programs for adults, teens & children
- Technology – teaching space & resources
- Meeting Room Space for Large Groups (25+ people)
- Meeting Room Space for Small Groups (2-4 people)
- More Sitting Areas around the Library
- Other (Please specify): _____

Additional Comments (if any): _____

PLEASE DROP OFF OR MAIL COMPLETED SURVEY TO:

MOFFAT LIBRARY, 3348 Rt 208, Bldg 2, Suite 2, Campbell Hall, NY 10916
(& receive a FREE GIFT!)

THANK YOU VERY MUCH FOR YOUR INPUT!